



**Pleasanton Rentals, Inc.**

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## **RENTAL TERMS AND CONDITIONS**

### **Reservations**

All reservations require a telephone number and drivers license or state I.D. as well as a major credit card.

### **Pricing**

Listed prices are for a 1-day rental or per event use. If you are interested in longer rental times please call for a specific quote. PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

### **Payment**

Rental fees are due in full 72 hours prior to delivery or will call date. All major credit cards are accepted as well as cash and checks.

### **Cancellation**

All cancellations must be made within 2 weeks of the delivery or will call date in order to avoid a 50% restocking fee. All quantity increases are appreciated one week in advance.

### **Quantity Change**

All quantity decreases must be made 48 hours prior to delivery or will call date to avoid a 50% restocking fee.

### **Delivery**

Delivery and pickup are available at reasonable rates. Please call for the charge in your area. Normal hours for delivery/pickup are Monday-Saturday 8:00 am to 5:00 pm. Other delivery/pickup times can be arranged for an additional charge.

Deliveries are made to a dock, garage, or area readily accessible to our trucks. For pickups all rental items should be sacked in the same place and manner in which they were delivered.

We can setup and takedown tables, chairs, umbrellas and canopies at an additional charge. Advance arrangements should be made for this service.

You are welcome to pickup your items at our showroom. All orders to be picked up should be placed at least 24 hours in advance, however we will always try to accommodate you if at all possible.